

Ashton Coal Operations Pty Limited Complaints Register - 2025					
Complaint Number	Complaint ID	Date & Time	Method of Complaint	Nature of Complaint	Details and Response
1	1	22/10/2025 8:02am	Email	Noise	Complainant emailed to say noise from the coal mine is extreme, vehicles and washers. The met data and activities on site were reviewed. It was identified that there was a roller on the skyline conveyor that was creating noise. The conveyor was stopped and the roller was replaced.

As of Tuesday, 6<sup>th</sup> January 2026