

Ashton Coal Operations Pty Limited Complaints Register - 2026					
Complaint Number	Complaint ID	Date & Time	Method of Complaint	Nature of Complaint	Details and Response
1	1	9/02/2026 7:58am	Email	Noise	Complainant emailed site to report operational noise from Ashton commencing at 3:00am onwards. Meteorological data and site activities were reviewed. Investigated and not believed to be from Ashton Operations.
2	2	18/02/2026 6:29am	Email	Noise	Complainant emailed site to report operational noise from Ashton commencing at 6:00am. Meteorological data, noise monitoring data and site activities were reviewed. Review of noise monitoring data indicated no change in noise levels during the time of the complaint. Investigation revealed normal site operations being undertaken including dozers operating on product stockpile and a train being loaded.
3	3	23/02/2026 5:13am	Email	Noise	Complainant emailed site to report operational and washery noise from Ashton commencing at 4:30am onwards. Meteorological data, noise monitoring data and site activities were reviewed. Investigation revealed normal site operations being undertaken including dozers operating on the ROM pad and a train being loaded at 5:15am. CHPP was not operating through the night.

As of Wednesday 25th February, 2026